



Dear Valued Customer,

**March 10, 2026**

In light of the current crisis unfolding in the Middle East, we would like to take a moment to update you on the steps we are taking to ensure continuity of supply and to reaffirm our commitment to supporting your business during this period of uncertainty.

We have long-standing, strategic relationships with several key raw material suppliers across multiple regions of the world. Thanks to this diversified network, we do not anticipate any major disruptions to our manufacturing operations at this time. Our inventory levels remain healthy and sufficient to support your needs in the mid-term future.

As global conditions evolve, we are closely monitoring the significant volatility in energy and freight markets. These cost increases are already impacting multiple industries and may influence the cost of raw materials as well as the transportation of our products. We will continue to evaluate these factors regularly and will communicate any necessary pricing adjustments to you in a timely and transparent manner.

We would also like to assure you that we do not rely on any exclusive agreements or critical raw material dependencies in the Middle East. As such, we do not foresee any reason that would prevent us from fulfilling our ongoing commitments to you.

Given the current instability, it remains challenging to make meaningful long-term adjustments to inventories across the supply chain. Both our suppliers and our internal teams are proactively working to prevent further disruptions by carefully managing, prioritizing and stabilizing order flows.

While no company can fully eliminate the risk of localized disruptions due to circumstances beyond our control, please rest assured that our global supply chain organization is diligently and proactively working to ensure you continue to receive the same quality, reliability, and service you expect from us.

Thank you for your continued trust and partnership. We will keep you informed as the situation evolves and remain fully committed to supporting your business.

Sincerely,

*Kevin D. Harris*

Kevin D. Harris  
Supply Chain Director  
Ampacet Corporation  
[kevin.harris@ampacet.com](mailto:kevin.harris@ampacet.com)

660 White Plains Road, Tarrytown, NY 10591  
+1 914 631 6600 Finance Fax +1 914 631 7197 Sales Fax +1 914 631 7278  
[ordercenter@ampacet.com](mailto:ordercenter@ampacet.com) [www.ampacet.com](http://www.ampacet.com)