



September 26, 2022

Dear Customer,

As you are well aware, pandemic lockdowns in China, energy shortages in Europe, and the threat of rail and port strikes in the US, have placed enormous pressures on an increasingly fragile global supply chain.

In light of these unprecedented disruptions, Ampacet has taken extraordinary measures to maintain the continued supply of products to our customers. These measures include:

- near-shoring/friend-shoring
- carrying additional selected raw material and/or finished goods inventories
- maintaining a redundant supply base
- qualifying substitute materials
- identifying alternative supply lines and routes to market

Ampacet – together with our own suppliers and our freight partners – will work tirelessly to avoid, remediate, and communicate any potential impacts to our customers due to market disruptions.

Through this relentless business continuity planning, Ampacet is committed to delivering the exceptional customer service you deserve. To support us in this endeavor, please continue to provide us with timely and reliable forecast information. Please contact your customer service representative for additional details or with any questions.

We thank you for your continued business and we look forward to support you with exceptional service for many years to come.

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