

AMPACET | quality

Ampacet Corporation is a global, independent supplier of masterbatches, compounds and provider of services to the plastics industry. Ampacet commits to the excellence and performance of our products and services to meet or exceed the expectations of our customers. Ampacet promises our customers, business partners and employees they will be treated fairly, honestly and ethically.

MANAGEMENT COMMITMENT

Ampacet Management understands the importance and value of Quality and commits to the effectiveness of Ampacet's quality management system. Ampacet's management commits to the pursuit of excellence by acting professionally and focusing on long-term results and mutually beneficial relationships. Ampacet considers its suppliers and customers as partners in research and innovation, allowing us to provide sustainable products and services that meet our customers' requirements. True to its core values, Management considers it a duty to comply with our Code of Conduct and maintain compliance with all relevant laws and regulations. Ampacet commits to providing a high quality standard and honoring its promises.

HEALTH AND SAFETY

Ampacet is dedicated to being a leader in health and safety. We consider the safety and health of everyone at Ampacet a priority, as well as the users of our products: staff, partners, visitors, customers and consumers. We assume this responsibility by creating a safe work environment and programs that ensure the safe handling and use of our products, such as food contact, cosmetic, electronic packaging and other critical applications.

CUSTOMER FOCUS

We value our customers' opinions and seek to identify their needs and expectations. For us, customer trust depends on high quality services and reliable products. We are committed to excellence in design, production, sales and service.

OUR CORE VALUES

We value safety and quality, authenticity and integrity, engagement and creativity, bias to action, teamwork and knowledge sharing, working hard while having fun, environmental care and diversity.

We are devoted to training our staff to improve, communicate and preserve knowledge and information. We offer a demanding but rewarding work environment where each individual has the opportunity to grow personally and professionally.

QUALITY

Ampacet's dedication to quality is what sets us apart from the competition. Quality is built into the processes that design, produce and deliver our products and services. Continuous improvement involves teamwork and the application of improvement methods, thus:

- Evidence based decision-making and a risk-based approach
- A good knowledge of the context in which our activities take place
- Identifying and addressing the root causes of problems
- Sustaining the improvements gained

ENVIRONMENTAL CARE

We act responsibly to protect our employees, our communities and preserve our environment. We continue to look for innovative ways to minimize the environmental impact of our processes and products taking into account the market's ecological positions, and future regulations.

